

Hello Steven Curtis,

Thank you for choosing Xfinity from Comcast.

Your bill at a glance

For 197 MARS DR, DRYDEN, VA, 24243-8178

Previous balance		\$89.51
Credit card payment - thank you	Sep 15	-\$81.11
Balance forward		\$8.40
Partial charges	Page 3	-\$7.34
Regular monthly charges	Page 3	\$85.00
One-time charges	Page 3	\$0.00
Taxes, fees and other charges	Page 4	-\$0.64
New charges		\$77.02

Amount due Oct 13, 2021 **\$85.42**

Your bill explained

- Effective October 8, 2021, Hulu (ad-supported) will increase from \$5.99 to \$6.99 per month, and Hulu (no ads) will increase from \$11.99 to \$12.99 per month. If you sign up for Hulu before October 8, 2021 the new pricing will be effective on November 8, 2021.
- We've applied a partial charge of -\$7.34 as a result of xFi Complete, Internet/Voice Equipment and Unreturned Internet/ change(s) made to your account on Aug 23, Aug 30 and Sep 04.
- Regular monthly charges have decreased by \$3.00 as a result of service change(s) made to Add ons and Equipment & services.

Need help?

Visit xfinity.com/customersupport or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

xfinity
P O BOX 2127
NORCROSS GA 30091-2127

STEVEN CURTIS
197 MARS DR
DRYDEN, VA 24243-8178

Account number
8396 80 024 0083988
Payment due
Oct 13, 2021

Please pay **\$85.42**

Amount enclosed

\$

Make checks payable to Comcast
Do not send cash

Send payment to
COMCAST
PO BOX 71211
CHARLOTTE NC 28272-1211

839680024008398800085423

It pays to share Xfinity with your friends

You can now earn up to \$175 for each qualified referral with Refer-a-Friend. Each friend can earn up to \$100, too. The more friends you refer, the more you earn – up to \$500 in a calendar year.

It all starts at xfinity.com/referafriend.



Managing your account? Easy peasy.

With XFINITY My Account you're in control to easily change, edit and update your account anywhere you want.

- 1 Online:** Sign in at xfinity.com/myaccount
- 2 On your smartphone:** Go to xfinity.com/apps to download the XFINITY My account app for free
- 3 On your TV:** Find under Apps in your X1 Main Menu

Contact

We're here to help when you need us.

 **By chat**
Visit xfinity.com/chat

 **Social**
Tweet us @XfinitySupport

 **By app**
Download the Xfinity app at xfinity.com/apps

 **By phone**
Call 1-800-xfinity (1-800-934-6489)

 **In store**
At your nearest Xfinity store
find one at xfinity.com/storelocator

Additional information

Moving?

Visit xfinity.com/moving today to help you stay connected to all of your Xfinity services.

Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

Ways to pay

Looking to shorten your to-do list?

Set up automatic monthly payments and never worry about remembering to pay your bill again. Enrolling is fast, easy, and free at xfinity.com/autopay.

Hello paperless billing, goodbye clutter

With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

How to pay your bill

Online: Visit xfinity.com/myaccount to make a one-time payment

By App: Download the My Account at xfinity.com/apps

By mail: Comcast PO Box 71211 Charlotte NC 28272-1211

Partial charges		-\$7.34
- Services removed	Aug 23 - Sep 25	-\$37.85
Internet/Voice Equipment and Unreturned Internet/		
+ Services added	Aug 30 - Sep 25	\$30.51
xFi Complete and Internet/Voice Equipment		

On your last bill you were billed in advance for services between Aug 26 - Sep 25. We've applied a credit of -\$7.34 as a result of your change(s) on Aug 23, Aug 30 and Sep 04. For more details about the change to your service please go to www.xfinity.com/billdetails.

Please note: Credits for service you were billed for in advance last month.

Please note: Charge for new service up to the start of your bill period. Your new regular monthly charge is shown below.

Regular monthly charges		\$85.00
My Xfinity plan		\$60.00
My Xfinity services		\$86.00
Internet: Blast!	\$86.00	
Discounts		-\$26.00
Contract Discount	-\$26.00	
Includes a 12 month \$26.00 Contract Discount that will end on Feb 25, 2022		
Peacock Premium (\$4.99 value)	\$0.00	
Included in your Xfinity plan on us. Experience timeless movies, TV shows and exclusive originals that you can't not watch. Just say "Peacock" into your Voice Remote to start streaming or visit xfinity.com/peacock to learn more.		

What's included?

Internet: Download as fast as 200 Mbps
Visit xfinity.com/myaccount for more details

You've saved \$41.00 this month with your contract and service discounts.

Term Agreement Applies 12 Month Term Agreement On Account. Visit www.xfinity.com/myaccount For Details

Add ons		\$25.00
xFi Complete		\$25.00

Equipment & services		\$0.00
Xfinity Flex		\$0.00
Streaming TV Box Rental		

Additional features		
Mobile services		
Because you have other Xfinity Services, you are not paying a monthly \$25/phone line access fee with your Xfinity Mobile service. To view your mobile bill, visit xfinitymobile.com/ account.		

One-time charges		\$0.00
Other charges		\$0.00
Shipping and Handling	Sep 04	\$0.00
Getting Started Kit.		
Includes \$15.00 Service Discount		

Account Number
8396 80 024 0083988

Billing Date
Sep 22, 2021

Services From
Sep 26, 2021 to Oct 25, 2021

Page
4 of 4

Taxes, fees and other charges		-\$0.64
Other charges		-\$0.02
Regulatory Cost Recovery		-\$0.02
Taxes & government fees		-\$0.62
Sales Tax		-\$0.62

Additional information

Account Update: Effective with this bill, you may see some adjustments to your taxes and fees as a result of a billing system update.

Franchise Authority: County Administrator P.O. Box 367 Jonesville, VA 24263
FCC Community ID No: VA0340

Choice TV Update: Effective Oct. 19, 2021, Xfinity Choice TV will be renamed Choice TV Select. The Xfinity Stream app will only stream Choice TV Select content to two devices at the same time.

Beginning October 19, 2021, Great American Country (GAC) will move from Digital Preferred & Preferred to Digital Starter & Extra/Entertainment.

Information on programmer contract expirations, which could affect our carriage of the programmer's channels, can be found at <https://my.xfinity.com/contractrenewals/> or by calling 1-866-216-8634.